



Australian Government
Digital Transformation Agency



National Life Events Program

Attachment A - Vision & Direction

Response to Cross Jurisdictional Life Event Review - recommendation 1

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A new direction for Life Events

A new direction has been established to achieve the National Life event Program's vision: ***“to drive change across government, providing connected services and improving people's experience during key life events”***.

The new direction will:

- allow recommitment to the National Life Events Program from Jurisdictions and the Commonwealth, to provide validated patterns, standards and tools that enable agencies, States and Territories to advance at their own pace, towards a single vision, with visibility across the system.
- support small scale, high impact, infrastructure and capability-based initiatives to help jurisdictions design and deliver life events, rather than focusing on delivery of individual life events which require large scale funding and resourcing.

Build **consistency** for delivery of connected services through the provision of a library of patterns and standards.

Build **interoperability** between systems with code libraries and agreed standards.

Build **capability** in Life Events based delivery through knowledge sharing and frameworks tools.

13 enablers will drive success of the National Life Events Program

The National Life Event Program will provide oversight of, or connect with, the following enablers to promote consistency, interoperability, and develop capability, to provide a more seamless and connected experience across Commonwealth, State and Territory services.

PRACTICE ENABLERS



To be managed through the Program.

INTEROPERABILITY ENABLERS



The Program will leverage and connect with these enablers, as dependencies to the successful delivery of life events, being managed through existing Government programs.

OTHER ENABLERS



Success in these areas will be driven by individual Commonwealth agencies and States and Territories.